



## Mobile Phone Checklist

❖ On this checklist, you can note down important things that can help you decide on the right telephone contract or tariff. You can also take the list to the shop or fill it out with a trusted person.

### ? What should you pay attention to in general?

- Don't sign the contract right away in the shop.
- Take someone with you for support who speaks good German.
- Take these documents with you:
  - Passport
  - Residence permit
  - Bank details (account number, BIC and IBAN)
- Don't sign anything if someone comes to your accommodation/flat or approaches you on the street or at the station.

### Before signing the contract

? How much do you want to pay monthly, how much can you afford?

Which countries do you want to call?

What is the cost of a minute to (name the country here)?

Is there an international flat rate to (name the country here) and what does it cost?

Do you use messenger services, social networks and want to download videos?

☐ Yes

☐ No

How much data volume do you need per month?

### ? What does the contract contain?

How much data volume does the data flat rate contain?

Do you also need a smartphone?

☐ Yes

☐ No

How much does the smartphone cost?

Once off

Monthly

What are the total costs each month?

When can you terminate the contract for the first time?

Does the contract have a term of 24 months?

☐ Yes

☐ No

If "No", how many months

Note: You have to pay monthly basic costs for the entire term, for example, 12 months.

By how many months will the contract be extended if it isn't terminated in good time beforehand?

### ? The contract has no term, as it is a prepaid contract

Where can you buy / top up credit?

☐ in various shops

☐ on the internet

How can you pay the credit?

**!** Are you unsure? Get independent and neutral advice! Find out more from the consumer advice centre. [www.verbraucherzentrale.de](http://www.verbraucherzentrale.de)